



SHRI KRISHNA AYUSH UNIVERSITY KURUKSHETRA

(Established by the State Legislature Act - 25 of 2017)

Umri Road, Sector-8, Kurukshetra, Haryana-136118

Email Id- buycon43.hdh.hr@gembuyer.in, Website: - www.skau.ac.in

Ref. No. - SKAU/Gem/2026/

Dated:-

To,

M/s Sushma Enterprises
H. No. 668, VPO Mahara,
Near Airtel Tower,
Sonipat, Haryana – 131001

Sub: Blacklisting of your firm for non-compliance of GeM Contract obligations.

Sir/Madam,

It is brought to your notice that Shri Krishna AYUSH University, Kurukshetra had placed a GeM Contract Order No. GEM-511687791918660 dated 08.04.2026 for supply of A4 Ream to your firm. Your firm accepted the said order on the Government e-Marketplace (GeM) portal, thereby forming a binding contract under GeM General Terms & Conditions.

Thereafter, your firm has refused to supply the ordered items vide email dated 11.04.2026, citing suspension of GST number. The reason provided is not tenable as per GeM rules, and refusal to supply after acceptance of the order constitutes a "Seller Default". Such conduct reflects serious negligence and non-fulfilment of contractual obligations on the part of your firm.

Further, a show cause notice No. SKAU/GEM/2026/01 dated 05.05.2026, was issued to your firm asking it to explain within 07 days as to why action including blacklisting/debarment should not be taken against your firm, but no reply has been received till date.

Therefore, after considering the facts and circumstances of the case, the Competent Authority has decided to blacklist your firm for 02 years from participating in any procurement process of Shri Krishna AYUSH University, Kurukshetra with immediate effect.

This is issued with the approval of the Competent Authority.

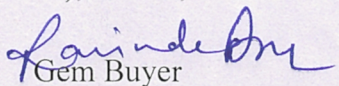
Gem Buyer
for Registrar

Dated: 27-06-2026

Endst. No. SKAU/Gem/2026/07-12

A copy of the above is forwarded to the following for information & necessary action:-

1. Gem Office, New Delhi.
2. Deputy Registrar (P&S), Shri Krishna AYUSH University (SKAU), Kurukshetra.
3. Finance Officer, SKAU, Shri Krishna AYUSH University (SKAU), Kurukshetra.
4. Nodal Officer (IT Cell), SKAU, KKR with the request to upload the same on University Website.
5. OSD to Vice-Chancellor (for kind information of Hon'ble Vice-Chancellor), SKAU, Kurukshetra.
6. Supdt. to Registrar, (for kind information of Worthy Registrar), SKAU, Kurukshetra.


Gem Buyer
for Registrar



SHRI KRISHNA AYUSH UNIVERSITY KURUKSHETRA

(Established by the State Legislature Act - 25 of 2017)

Umri Road, Sector-8, Kurukshetra, Haryana-136118

Email Id- buycon43.hdh.hr@gembuyer.in, Purchaseandstorebranch@skau.ac.in

Website: - www.skau.ac.in

Ref. No. - SKAU/Gem/2026/01

Dated:- 05.05.2026

To

M/s Sushma Enterprises
H. No. 668, VPO Mahara,
Near Airtel Tower,
Sonipat, Haryana – 131001

Sub: Show Cause Notice for non-compliance of GeM Contract and proposed action.

Sir,

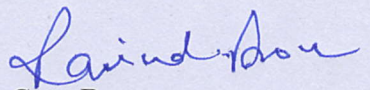
1. Whereas, Shri Krishna Ayush University, Kurukshetra had placed a GeM Contract Order No. GEM-511687791918660 dated 08.04.2026 for supply of A4 Ream to your firm.
2. Whereas, your firm accepted the said order on the Government e-Marketplace (GeM) portal, thereby forming a binding contract under GeM General Terms & Conditions.
3. Whereas, it has been observed that your firm has refused to supply the ordered items vide your email dated 11.04.2026, citing suspension of your GST number. Since you were already aware of the GST suspension, your acceptance of the order raises serious concerns.
4. Whereas, the reason cited by your firm appears to be an internal issue and does not absolve you from fulfilling the contractual obligations after acceptance of the order, and the same amounts to "Seller Default" as per GeM GTC.

Now, therefore, you are hereby called upon to show cause within 07 days from the date of issuance of this notice as to why appropriate action, including blacklisting/debarment from participation in procurement processes of the University, should not be taken against your firm for the above lapse.

In case no reply is received within the stipulated period, it shall be presumed that you have nothing to say in the matter and further action shall be taken ex-parte without any further notice.

This issue with the approval of the Competent Authority.

Encl.: Copy of GeM Order & Email dated 11.04.2026


Gem Buyer
for Registrar

Endst. No. SKAU/P&S-Gem/2026/

Dated:

A copy of the above is forwarded to the following for information & necessary action:-

1. Deputy Registrar (P&S), Shri Krishna AYUSH University (SKAU), Kurukshetra.
2. OSD to Vice-Chancellor (for kind information of Hon'ble Vice-Chancellor), SKAU, Kurukshetra.
3. Supdt. to Registrar, (for kind information of Worthy Registrar), SKAU, Kurukshetra.

Gem Buyer

< nitishmalik2467@gmail.com >

Sat, 11 Apr 2026 12:10:25 PM +0530

To "buycon43.hdh.hr"<buycon43.hdh.hr@gembuyer.in>

Tags Not in Contacts

To,
Health Department Haryana
Subject -for order cancellation

Dear Sir/madam,

I am writing to formally request to cancel my contract no- GEMC-511687791918660
Which was of paper rims the reason is our gst - 06CASPN9438F1Z4 was suspended
by authority and we can't full fill your demand at this time so please cancel my orders.

Your sincerely

Nitish

Maliknitish2001@gmail.com

9518404842

1 Attachment(s)

GEMC-511687791918660-080...

53.4 KB

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687791918660
अनुबंध तिथि | Generated Date : 08-Apr-2026
खरीद का माध्यम | Procurement Mode: Lowest price by comparison(L1)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
प्ररूप Type : State Government मंत्रालय Ministry : - विभाग Department : Health Department Haryana संगठन का नाम Organisation Name : N/A कार्यालय क्षेत्र Office Zone : Registrar Shri Krishna AYUSH University Kkr	पद Designation : CHAIRPERSON DRAWYAGUNA संपर्क नंबर Contact No. : 01744-225809- ईमेल आईडी Email ID : buycon43.hdh.hr@gembuyer.in जीएसटीआईएन GSTIN : 06RTKS27507E1DU पता Address : Shri Krishna AYUSH University Sector 8 Umri Road Kurukshetra, Kurukshetra, HARYANA-136118, India

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
आईएफडी सहमति IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: Vice Chancellor वित्तीय अनुमोदन का पदनाम Designation of Financial Approval: Vice Chancellor	भुगतान का तरीका Role: PAO भुगतान का तरीका Payment Mode: Offline पद Designation : ACCOUNT OFFICER ईमेल आईडी Email ID : pao1.daynusha.hr@gembuyer.in जीएसटीआईएन GSTIN : 06RTKS27507E1DU पता Address : Shri Krishna AYUSH University Sector 8 Umri Road Kurukshetra, Kurukshetra, HARYANA-136118, India

विक्रेता विवरण Seller Details	
जेम विक्रेता आईडी GeM Seller ID :	0BW7240012585733
कंपनी का नाम Company Name :	SUSHMA ENTERPRISES
संपर्क नंबर Contact No. :	09518404842
ईमेल आईडी Email ID :	maliknitish2001@gmail.com
पता Address :	HOUSE NO 668,VPO MHARA,NEAR AIRTEL TOWER,VPO MHARA, Sonipat, HARYANA-131001, -
एमएसएमई पंजीकरण संख्या MSME Registration number :	-
जीएसटीआईएन GSTIN:	06CASPN9438F1Z4 (R)

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Buyer

वितरण निर्देश | Delivery Instructions :

Please contact at 01744225803 or 225809. Invoice must be prepared Only in favour of Registrar Shri Krishna AYUSH University Kurukshetra. No other name will be considered. You are also requested to please submit original bill/invoice in the University.

उत्पाद विवरण Product Details						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : TRIDENT GROUP 2.34 kilogram Ream of 500 Sheet 75 gsm A4 size Plain Copier Paper ब्रांड Brand : TRIDENT GROUP ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Plain Copier Paper (V3) ISI Marked to IS 14490 (Q4) मॉडल Model: TRIDENT GROUP COPIER PAPER एचएसएन कोड HSN Code: 48025690 उद्गम देश Country Of Origin: India	500	ream	170	NA	85,000
कुल ऑर्डर मूल्य Total Order Value (in INR)						85,000

परोषिती विवरण | Consignee Detail

क्र.सं. S.No	परोषिती Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By
1	पद Designation : CHAIRPERSON DRAVYAGUNA ईमेल आईडी Email ID : buycon43.hdh.hr@gembuyer.in संपर्क Contact : 01744-225809- जीएसटीआईएन GSTIN : 06RTKS27507E1DU पता Address : Shri Krishna AYUSH University Sector 8 Umri Road Kurukshehra, Kurukshehra, HARYANA-136118, India	TRIDENT GROUP 2.34 kilogram Ream of 500 Sheet 75 gsm A4 size Plain Copier Paper	-	500	08-Apr-2026	23-Apr-2026

Product Specification for TRIDENT GROUP 2.34 kilogram Ream of 500 Sheet 75 gsm A4 size Plain Copier Paper

विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value
STANDARDS	Paper Size	A4
	Grammage (GSM) of the Paper	75 gsm
PACKING AND MARKING	Packing	Ream of 500 Sheet
	Seller must declare Mass of 500 sheets including wrapping paper, in Kg/Ream	2.34 kilogram

उत्पाद का बीआईएस लाइसेंस | BIS license of the product: 9800035414

टिप्पणी | Note: Seller has given an undertaking that it has made arrangements for getting the stores from an authorized distributor / dealer / channel partner of the OEM of the offered product. At the time of delivery of goods, Seller will provide necessary chain documents (in the form of GST Invoice) to prove that the supplied goods are genuine and are being sourced from an authorized distributor / dealer / channel partner of the OEM. In case of any complaint about genuineness of the supplied products, Seller shall be responsible for providing genuine replacement supplies.

ईपीबीजी विवरण | ePBG Detail

NA

नियम और शर्तें | Terms and Conditions

1. Special terms and conditions- Version:3 effective from 10-03-2026

1.1 Catalogue Image Upload Guidelines

Product catalogue Images uploaded should carry the following informations:

1. Should have original product image.
2. Should carry the marking information as per IS:14490 such as ISI Mark, BIS License Number (CM/L), Net weight of the Ream, GSM etc.
3. Should have the ISI Mark label on the wrapping cover

2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

Note: Sellers are required to raise invoices online as per the contract terms on GeM portal. Timely invoice submission is mandatory for compliances, smooth payment processing, and will also contribute to improving their ratings.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
Type: State Government Ministry: Department: Health Department Haryana Organisation Name: N/A Office Name: Registrar Shri Krishna AYUSH University Kkr	Name: Ravinder Arora Designation: CHAIRPERSON DRAVYAGUNA Email ID: buycon43.hdh.hr@gembuyer.in GSTIN: 06RTKS27507E1DU Address: Shri Krishna AYUSH University Sector 8 Umri Road Kurukshetra Kurukshetra HARYANA - 136118

Financial Approval Detail	
Designation of official providing Administration approval:	Vice Chancellor
IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required?	NO
Budget availability	YES
Designation of official providing Financial approval:	Vice Chancellor
Designation Function/Budget Head of Account:	NA
IFD/Competent Authority Diary No:	NA
IFD/Competent Authority Diary Date:	NA
Financial Year:	NA
DDO:	NA
PD Code:	NA
Grant No:	NA

Seller Details	
Company Name:	SUSHMA ENTERPRISES
Email ID:	maliknitish2001@gmail.com
Address:	SUSHMA ENTERPRISES Sonipat HARYANA - 131001

Product Details						
#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (inclusive of all Duties and Taxes (in INR))
1	TRIDENT GROUP 2.34 kilogram Ream of 500 Sheet 75 gsm A4 size Plain Copier Paper	TRIDENT GROUP COPIER PAPER	500	ream	170.0	85000.0
Total Order Value (in INR)						85000.0

Consignee Details						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Ravinder Arora buycon43.hdh.hr@gembuyer.in Shri Krishna AYUSH University Sector 8 Umri Road Kurukshetra Kurukshetra HARYANA - 136118	TRIDENT GROUP 2.34 kilogram Ream of 500 Sheet 75 gsm A4 size Plain Copier Paper	-	500	08-Apr-2026	23-Apr-2026

Terms & Conditions	
<ul style="list-style-type: none"> 1. This issues under the power delegated to Ministries/Department of the Government of India/organization/state vide Annexure to schedule V of the Delegation of Financial Power Rules, 1978 as amended from time to time or as per applicable delegation of financial power rules as approved and amended time to time by the competent authority of the buyer organization. 	

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.



GeM
Government
e Marketplace

2389961 - Refuses to supply product/services after placement of contract for direct purchase/L1 purchase

Severity	MILD
Status	ACTION TAKEN
Order No	GEMC-511687791918660
Invoice No	-
Sub Category	Plain Copier Paper (V3) ISI Marked to IS 14490
Sub Category	Plain Copier Paper (V3) ISI Marked to IS 14490
Issue Raised By	Registrar Shri Krishna AYUSH University Kkr (BUYER)
Raised Against	SUSHMA ENTERPRISES (SELLER)
SCN Sent	Yes

Buyer

-
Health Department Haryana
N/A
Registrar Shri Krishna AYUSH University Kkr

Seller

SUSHMA ENTERPRISES

Date

Created on: 04/05/2026 04:59:47 PM
Last Modified on: 23/05/2026 01:04:58 AM

Description:

The seller accepted the order and refused to supply the order vide email dated 11.04.2026 (copy Attached). The reason cited by the seller is an internal issue and does not absolve the seller from fulfilling contractual obligations after acceptance of the order. This act of refusal clearly constitutes a Seller Default. Therefore, it is requested that appropriate action may be taken against the seller, including penal action

Incident Responses

[System Admin \(SYSTEM\)](#) Took action [23/05/2026](#) address to SUSHMA ENTERPRISES

Your account has been Marked as Temporary Moratorium from 23/05/2026 to 22/06/2026 due to Auto Action by System.

[SYSTEM \(SYSTEM\)](#) added a comment [23/05/2026](#) address to SUSHMA ENTERPRISES

No reduction in Temporary Moratorium / Suspension period under Clauses 6 and 7 of the IM Policy is applicable in this case.

[System \(SYSTEM\)](#) added a comment [17/05/2026](#) address to SUSHMA ENTERPRISES

Showcause notice was not responded within 5 days. Please respond to Showcause notice within next 5 days, failing which decision will be taken as per Incident management policy.

[GeM Admin](#) sent show cause [12/05/2026](#) address to SUSHMA ENTERPRISES

It has been reported to GeM (Incident Number 2389961) that you have Refused to supply/deliver product / services after placement of contract for Direct Purchase /L1 purchase (Mandatory to upload refusal letter/ email of Seller/ Service Provider) against order GEMC-511687791918660 on GeM. Please note that such an action on your part amounts to a MILD deviation as per the applicable Incident Management Policy of GeM (IM Policy). This deviation on your part is affecting service standards on GeM, which you have agreed to abide by while registering on the GeM portal. In view of the above, you are hereby called upon to provide your reply/written clarification along with necessary supporting documents by selecting the option of 'Respond to SCN' within 10 (ten) calendar days of issue of this notice, as to why an action should not be taken against your account in accordance with the IM policy. Please note that the reply/ documents submitted through the

option of 'Respond to SCN' will only be considered by GeM. In the event, no reply is received within the prescribed timeline or in case the reply received is not satisfactory, GeM may initiate appropriate action including your account will be marked as Temporary Moratorium for a period of up to 2 (two) years and/ or any other action/ proceedings in terms of GeM policies (including IM Policy) or any other relevant government guidelines/policies. Please note that the impact of Temporary Moratorium will be as per Clause (1.9) of the IM Policy. It is to notify you that as per GeM policies (including GeM GTC and IM Policy), all of your related/ allied entities would be equally impacted by the action taken against you for your default / deviation under this incident. All your related/ allied entities are therefore put under notice with this Show Cause Notice. Without prejudice to the aforesaid, GeM further reserves the right to initiate appropriate proceedings including civil/ criminal proceedings against you in this regard.

[Ravinder Arora \(BUYER\)](#) escalated to GeM [12/05/2026](#) address to GeM Admin

Matter is not resolved yet Gem Team Requested to pursue the matter and resolve the issue.

[System \(SYSTEM\)](#) added a comment [12/05/2026](#) address to Registrar Shri Krishna AYUSH University Kkr

Incident is due for escalation. If the mentioned deviation is resolved please close the incident or else if the issue is not resolved please escalate the incident.

Attachment Files

Document Name	Uploaded On
EMail for Cancellation of request.pdf	04/05/2026 04:59:47 PM